### KD Team - Success Mortgage Partners Customer Satisfaction Questionnaire Mildred Jameau - August 22, 2014

Please circle the appropriate response, or fill in your comments where applicable. When completed, please mail back the questionnaire using the enclosed self-addressed prepaid envelope. Thank you!

1. How would you rate the level of service you received from KD Team - Success Mortgage Partners?

	(a) Excellent (b) Good (c) Fair (d) Poor
	2. How would you rate your level of satisfaction with the overall experience in dealing with Kathy Delbridge and KD Team - Success Mortgage Partners?
(	(a) Very Satisfied (b) Satisfied (c) Unsatisfied
	3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be.
	(a) Knowledge/Professionalism (b) Service (c) Integrity (d) Competitive Rates
	4. Was there anything Kathy Delbridge or KD Team - Success Mortgage Partners could have done to improve the overall experience for you? (please write in below)  NO because She was Very Knowledgeable She TAUG ht me a Lot  5. Was there anything Kathy Delbridge or KD Team - Success Mortgage Partners did exceptionally well and that you particularly appreciated? (please write in below) Her Patience
(	6. Would you be willing to recommend Kathy Delbridge to family members or friends?  (a) Yes (b) No
	7. If you answered "Yes" to #6, would you mind listing the names and phone numbers of those Kathy Delbridge may be able to help?  Name: Phone Number: Email: Phone Number: Email: Email: Phone Number: Email: Email: Phone Number: Email:
(	8. May we use your feedback from this survey as a client testimonial?  (a) Yes  (b) No

### KD Team - Success Mortgage Partners Customer Satisfaction Questionnaire John Gehring - August 17, 2014

	level of service you receiv	ed from KD Team - Success Mortgage Partners?
(a) Excellent (b) Good (d	c) Fair (d) Poor	
2. How would you rate you Team - Success Mortgage P		the overall experience in dealing with Kathy Delbridge and KD
(a) Very Satisfied (b) Satisfied	fied (c) Unsatisfied	
3. What would you rate as what that attribute would		in choosing a mortgage professional? If "other" please write in
(a) Knowledge/Professionalis	sm (b) Service (c) Integ	rity (d) Competitive Rates
4. Was there anything Kath overall experience for you?	= 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1	Success Mortgage Partners could have done to improve the
NO, Kathy was	awesome -	
5. Was there anything Kath particularly appreciated? (points in formation to provide the prosenting to show the prosenting to show the prosenting the prosenting to show the prosenting the provided the prosenting the provided the prosenting the prosenting the provided the prosenting the provided the	y Delbridge or KD Team - S Dlease write in below) k anneeded very Kathy was instr	Success Mortgage Partners did exceptionally well and that you asking was very knowledgeable, fundy responsive to any questions and always umental with processing our look she is a west
6. Would you be willing to recommend Kathy Delbridge to family members or friends?		
(a) Yes (b) No Absolutely		
7. If you answered Yes" to able to help?	#6, would you mind listing	g the names and phone numbers of those Kathy Delbridge may be
	Phone Number:	Email: Email:
Name:		

# KD Team - Success Mortgage Partners Customer Satisfaction Questionnaire Scott Blackman - June 20, 2014

1. How would you rate the level of service you received from KD Team - Success Mortgage Partners?
(a) Excellent (b) Good (c) Fair (d) Poor
2. How would you rate your level of satisfaction with the overall experience in dealing with Kathy Delbridge and KD Team - Success Mortgage Partners?  (a) Very Satisfied (b) Satisfied (c) Unsatisfied
3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be.
(a) Knowledge/Professionalism (b) Service (c) Integrity (d) Competitive Rates
4. Was there anything Kathy Delbridge or KD Team - Success Mortgage Partners could have done to improve the overall experience for you? (please write in below)
5. Was there anything Kathy Delbridge or KD Team - Success Mortgage Partners did exceptionally well and that you particularly appreciated? (please write in below)  KEPT ME UPTATED AND ANSWELED MY QUESTIONS TO UNDERSTAND THE PROCESS.
6. Would you be willing to recommend Kathy Delbridge to family members or friends?  (a) Yes (b) No
7. If you answered "Yes" to #6, would you mind listing the names and phone numbers of those Kathy Delbridge may be able to help?
Name:         Phone Number:         Email:           Name:         Phone Number:         Email:
8. May we use your feedback from this survey as a client testimonial?  (a) Yes (b) No

## KD Team - Success Mortgage Partners Customer Satisfaction Questionnaire Jimmy Ellis - May 02, 2014

1. How would you rate the le	vel of service you received fror	m KD Team - Success Mortgage Partners?	
(a) Excellent (b) Good (c)			
Z. How would you rate your l Team - Success Mortgage Par	evel of satisfaction with the ov tners?	verall experience in dealing with Kathy Delbridge and Kl	D
(a) Very Satisfied (b) Satisfie	d (c) Unsatisfied		
3. What would you rate as th what that attribute would be	e most important factor in cho	osing a mortgage professional? If "other" please write i	in
(a) Knowledge/Professionalism	(b) Service (c) Integrity (d	d) Competitive Rates	
4. Was there anything Kathy I overall experience for you? (p	Delbridge or KD Team - Success lease write in below)	Mortgage Partners could have done to improve the	
harricularly appreciated; (bie	ase write in below)	Mortgage Partners did exceptionally well and that you RAPER WCRK-	I
6. Would you be willing to rec	commend Kathy Delbridge to fa	amily members or friends?	
(a) Yes (b) No			
7. If you answered "Yes" to #6, able to help?	, would you mind listing the na	mes and phone numbers of those Kathy Delbridge may	be
Name:	Phone Number:Phone Number:	Email:	
name.	none wumber:	Email:	
8. May we use your feedback f	rom this survey as a client testi	imonial?	
(a) Yes (b) No			

## KD Team - Success Mortgage Partners Customer Satisfaction Questionnaire Bobby Slover - March 30, 2014

	1. How would you rate the level of service you received from KD Team - Success Mortgage Partners?
(	(a) Excellent (b) Good (c) Fair (d) Poor
	2. How would you rate your level of satisfaction with the overall experience in dealing with Kathy Delbridge and KD Team - Success Mortgage Partners?
(	(a) Very Satisfied (b) Satisfied (c) Unsatisfied
	3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be.
(	(a) Knowledge/Professionalism (b) Service (c) Integrity (d) Competitive Rates
	4. Was there anything Kathy Delbridge or KD Team - Success Mortgage Partners could have done to improve the overall experience for you? (please write in below)
	5. Was there anything Kathy Delbridge or KD Team - Success Mortgage Partners did exceptionally well and that you particularly appreciated? (please write in below)
	Katny was great. She was extremely knowledgable, and was always available to answer all my questions. She was truly a pleasure to work with.
	6. Would you be willing to recommend Kathy Delbridge to family members or friends?
	(a) Yes (b) No
	7. If you answered "Yes" to #6, would you mind listing the names and phone numbers of those Kathy Delbridge may be able to help?
	Name: Phone Number: Email:
-	Name: Phone Number: Email:
	Name: Phone Number: Email:
	8. May we use your feedback from this survey as a client testimonial?
(	(a) Yes (b) No

# KD Team - Success Mortgage Partners Customer Satisfaction Questionnaire Derrick Tucker - March 01, 2014

1. How would you ra	ate the level of service you received	from KD Team - Su	ccess Mortgage Partners?
	ood (c) Fair (d) Poor		
2. How would you ra Team - Success Mort	ate your level of satisfaction with the gage Partners?	overall experience	e in dealing with Kathy Delbridge and KD
(a) Very Satisfied (I	o) Satisfied (c) Unsatisfied		
3. What would you r what that attribute	ate as the most important factor in would be.	choosing a mortga	ge professional? If "other" please write in
(a) Knowledge/Profes	sionalism (b) Service (c) Integrity	(d) Competitive I	Rates
overall experience to	g Kathy Delbridge or KD Team - Sucor you? (please write in below)		tners could have done to improve the
FIERNTIME I	ted? (please write in below) LAD A QUESTION KATHY WA	s ALWAYS A	thers did exceptionally well and that you  AVAILABLE. WHEN I DIDNE EVERAL DIFFERENT WAYS
	ng to recommend Kathy Delbridge t		
(a) Yes (b) No			
apie to neip?			e numbers of those Kathy Delbridge may be
Name:	Phone Number:	Email:	Right Now I DONT  KNOW OF ANYONE LOOKING  TO BUY. YOU WILL BE
Name:	Phone Number:	Email:	Know or Anyone Looking
			TO BUY. YOU WILL BE
artina, in a doc your re	eedback from this survey as a client t	estimonial?	THE 1st I RECOMMEN
(a) Yes (b) No			
			t storalt.
\.	José BEST,		
IHANKS AM	1 /ect		P.S. THANK YOU FOR THE
	100		SELF ADDRESSED STAMP,
The or	DES! I		IT SURE IS COMING IN
	/ AURA ? I	)ENRICK	Hanay i

#### KD Team - Success Mortgage Partners Customer Satisfaction Questionnaire Ron Del Nero - January 01, 2014

1. How would you rate the level of service you received from KD Team - Success Mortgage Partners?
(a) Excellent (b) Good (c) Fair (d) Poor
2. How would you rate your level of satisfaction with the overall experience in dealing with Kathy Delbridge and KD Team - Success Mortgage Partners?
(a) Very Satisfied (b) Satisfied (c) Unsatisfied
3. What would you rate as the most important factor in choosing a mortgage professional? If "other" please write in what that attribute would be.
(a) Knowledge/Professionalism (b) Service (c) Integrity (d) Competitive Rates
4. Was there anything Kathy Delbridge or KD Team - Success Mortgage Partners could have done to improve the overall experience for you? (please write in below)  **RATITY** WAS EXCEPTENT AND VERY  **RNOWLEDGE 46/2.**
5. Was there anything Kathy Delbridge or KD Team - Success Mortgage Partners did exceptionally well and that you particularly appreciated? (please write in below) The fact that she ALBAYS REPT US UPDATED AND COUSED EVERY BASE.
6. Would you be willing to recommend Kathy Delbridge to family members or friends?
(a) Yes (b) No
7. If you answered "Yes" to #6, would you mind listing the names and phable to help?
Name: Lea NACO Inser Phone Number: 678-697-2182 Email:
8. May we use your feedback from this survey as a client testimonial?  (a) Yes (b) No

# KD Team - Success Mortgage Partners Customer Satisfaction Questionnaire Darrin Brown - January 01, 2014

1. How would you rate the level of service you received from KD Team - Success Mortgage Partners?		
	od (c) Fair (d) Poor	
2. How would you rat Team - Success Mortg	e your level of satisfaction wit	h the overall experience in dealing with Kathy Delbridge and KD
(a) Very Satisfied (b)	Satisfied (c) Unsatisfied	
3. What would you ra what that attribute w	te as the most important factorould be.	or in choosing a mortgage professional? If "other" please write in
(a) Knowledge/Professi	ionalism (b) Service (c) Inte	grity (d) Competitive Rates - All of The circled assuers.
4. Was there anything overall experience for	Kathy Delbridge or KD Team - you? (please write in below)	Success Mortgage Partners could have done to improve the
	Nove	
particularly appreciate	ed? (please write in below)	Success Mortgage Partners did exceptionally well and that you
The persol and easy.	al service was o	outstanding, Kathy made The process simple
6. Would you be willin	ig to recommend Kathy Delbric	dge to family members or friends?
(a) Yes (b) No		
7. If you answered "Yes able to help?	s" to #6, would you mind listin	g the names and phone numbers of those Kathy Delbridge may be
Name:	Phone Number:	Email:
Name:	Phone Number:	Email:
8. May we use your fee	edback from this survey as a cli	ent testimonial?